

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard
Baltimore, Maryland 21244-1850



CENTER FOR DRUG AND HEALTH PLAN CHOICE

DATE: July 21, 2009

TO: All Medicare Advantage Organizations, Part D Sponsors, Cost-based Plans and PACE Organizations

FROM: Thomas Hutchinson, Director, Medicare Plan Payment Group

SUBJECT: Retroactive Processing Contractor Changes

Effective August 3, 2009, Reed & Associates CPAs (hereafter referred to as 'Reed') will be the new retroactive processing contractor (RPC) for the Centers for Medicare and Medicaid Services. The current contract with Reed & Associates/IntegriGuard will expire on August 2, 2009.

Requests already submitted under the current contract will be transferred to the new contract; therefore, there is nothing for you to do regarding pending submissions. You will receive a Final Disposition Report (FDR) just as you are currently accustomed to receiving. You can expect the same quality of support and service you receive today with a few changes, as outlined below:

1. Beginning August 2, 2009, please send all of your correspondence, including retroactive processing requests, monthly CEO Certification of Enrollment Data for Payment and all other materials to the new address listed below:

Reed & Associates, CPAs
14301 FNB Parkway
Suite 211
Omaha, NE 68154

2. The website you access for information on retroactive processing and status changes, and for the tools you need to do this work will change to www.reedassociates.org.
3. The RPC also provides client services support to assist you. Contacts:
 - Phone Number: (402) 315-3660
 - E-mail: clientservices@reedassociates.org

Several documents and tools will be refreshed and updated to better assist you through this transition. Please visit the RPC's web address above beginning July 27, 2009 to obtain these updated tools and instructions.